

# Digital Transformation and Inclusive Education: The Impact and Future of Education 4.0 Technologies

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**Received:** 31 March 2025; **Accepted:** 29 April 2025; **Published:** 31 May 2025

**Abstract:** This paper discussed issues of inclusion in Education 4.0: the use of Education 4.0 technologies in inclusive education, opportunities provided by technologies, and problems related to these technologies. While Education 4.0 represents a student-centered, flexible mode of learning due to the embedding of digital technologies in education, inclusive education aims to ensure equal opportunities of access and participation in educational processes for all students. This article also addresses, briefly, how technologies like AR, VR, AI, IoT, and Big Data Analytics can be used to enhance interactivity in educational processes by improving student involvement and motivation.

**Keywords:** Industry 4.0, Education 4.0, Digitalization, Inclusive education, Students with special needs, Augmented Reality (AR), Virtual Reality (VR), Artificial Intelligence (AI), Internet of Things (IoT).

**Introduction:** Education 4.0 means a student-centered and flexible methodology in learning, enabled by embedding digital technologies into educational processes. The concept follows the principle of digital transformation from Industry 4.0 but adopts this in education; hence, the learning materials and experiences can be tailored to suit every student's needs. Key technologies used in Education 4.0 include AR, VR, AI, IoT, and big data analytics (Singh et al., 2023). These make teaching processes more interactive and effective; thus, increasing student interest and motivation (Moraes et al., 2022).

On the contrary, inclusive education refers to the education model that ensures that all learners obtain even, complete, and active participation in the learning process. This model is interested in individual differences and special educational needs to facilitate the achievement of the fullest potential possible. All in all, what remains to be emphasized in the model of inclusive education is the adaptation of methods for teaching and environments for learning to maximize every student's learning experience (Palestina, 2021). Technologies of Education 4.0 introduced to the process of inclusive education could make learning more effective, interactive, and user-friendly. It gives a

chance for getting customized educational experience and materials that may fit in each individual's learning needs. Education 4.0 technologies will make it promising for customized educational materials and experiences fitting individual learning needs (Beketova & Ogoltsova, 2023).

This paper investigates the applicability of technologies of Education 4.0 in attaining inclusive education, which embraces opportunities arising and some of the challenges encountered. The work herein, therefore, covers the definition and importance of Education 4.0 technologies, their applications in inclusive education, the heated difficulties being faced, how to overcome them, and future directions.

It is in this vein that the paper underscores digital transformation in inclusive education and, accordingly, the various technologies in Education 4.0. It aims at full exploitation of the potential and individual abilities of pupils via personalized learning.

## Definition and Key Components of Education 4.0

Therefore, Education 4.0 is representative in nature. It means flexibility in nature and, thus, a regime of learning dependent on a student's needs rather than a regime where students are dependent on their learning experiences. Education 4.0 represents a digital

transformation from Industry 4.0 and applies it to education. It allows for customizing learning materials and experiences to suit each student's needs directly (Singh et al., 2023).

The key ingredients of Education 4.0 are

- Augmented Reality (AR) and Virtual Reality (VR): AR adds digital information to a real-world entity, into which assets students can immerse themselves well (Goodley et al., 2020). VR provides a fully digital interaction that allows proper interaction with these students to understand complex topics and simulation in real-world situations by the students. It would be beneficial for medical students, who can learn in-depth human anatomy through virtual anatomy classes, and engineering students can carry out experiments using virtual labs.
- Artificial Intelligence (AI): AI will analyze how students perform and, based on their pace and need, provide students with customized educational content and recommendations so that each can learn at their own pace and in the best way possible (Hamburg & Bucksch, 2016). Students' performance data within AI-enabled learning systems is then used to establish the topics on which they require further support and, therefore deliver customized content.
- Internet of Things (IoT): Making it possible for numerous devices and systems in learning environments to be interconnected and synchronized while sharing data, it hence allows the realization of intelligent classrooms. Using IoT, the environmental condition of the school is monitored and controlled automatically by an intelligent classroom that senses this condition exogenously in the optimization of a learning environment for the learners (Ghosh et al., 2022).
- Big Data Analytics: Big data analytics concentrates on optimization in the teaching strategies of an institution through analyzing the educational data. The same technology can be used to monitor a student's performance, where the teacher is given detailed feedback on the strengths and weaknesses of the students. This way, the teacher would have adequate information to plan the best lessons and, therefore, improve each student's learning (Nikolova et al., 2023).
- Serious Games and Gamification: Serious games and gamification are technologies that imbue learning with fun and interactivity that naturally fosters students' interest in learning. In so doing, they exploit students' problem-solving skills in real-world contexts and enhance their analytical thinking capabilities. Gamification also boosts students' motivation (Almeida & Simões, 2019).

Education 4.0 and Industry 4.0 are the two critical dimensions of digital transformation and contain numerous intersections. Having given a delineation of the integration of digital technologies in the processes of production and business, then the same integration has to be told in the educational sphere. Below are the intersections of these two paradigms.

- Digitalization and automation: Both paradigms are built upon the digitalization and automation platforms. Industry 4.0 increases automation in the different production processes. Education 4.0 increases the use of digital tools in the educational processes, a change that ensures students are equipped with the skills necessary for the needs of the digital world (Ghavifekr & Yue, 2022).
- Data-Driven Approach: The extensive data analytics application is one significant similarity in these fields. Where Industry 4.0 optimizes the processes through production data, Education 4.0 works toward optimizing teaching techniques based on the analysis of student data. This data-driven method increases the efficiency in both production and education (Lutfiani et al., 2021).
- Personalization: Whereas Industry 4.0 is customizing production according to a customer's needs, then Education 4.0 gives personalized education as per the learning needs. Such personalization becomes the paramount factor in enhancing student success (Pinto & Reis, 2022).
- Implementation of New Technologies: The two paradigms involve integrating new technologies, such as AR, VR, AI, and IoT. These have been found to enhance efficiency and effectiveness in both production and education processes. For example, virtual reality enables simulation in the production process. It makes it possible for the student to feel real-life scenarios created virtually in education through, e.g., Vyas et al.2023.

Education 4.0 translates the technological impulses of Industry 4.0 into the educational sphere: preparation of students to face the 21st century with all its digital and other requirements. These points of intersection of digital transformation in education signal the possibility of Education 4.0.

#### **Application of Inclusive Education to Educational 4.0 Technologies**

It was established that incorporating Augmented Reality (AR) and Virtual Reality (VR) technologies in education had made student interaction and interest far more effective. However, whereas AR enriches the actual world with digital information, VR allows the possibility of acting in a wholly digital environment.

These technologies empower the students with an in-depth understanding of complex topics and the experience of real-world situations. For example, medical students can learn from virtual anatomy models if they need the detail of a human body. The engineering students can work in virtual laboratories (Moraes et al., 2022).

Besides, AR and VR technologies are pretty effective in increasing the motivation and participation of students in education. These technologies make the students develop an interest in the material being taught and participate in the classes. Using AR and VR, students can become able to attain concrete understanding based on abstract concepts (Singh et al., 2023).

Artificial intelligence and Big Data Analytics personalize the experience of learning within education. How Artificial Intelligence recommends educational material to the learning style of the student and to the pace at which such a student can learn; each student is enabled to learn at their pace and in the most efficient way. For instance, AI-based learning platforms will analyze performance data to understand the areas where the student lacks knowledge—igniting increased personalized content (Beketova & Ogoltsova, 2023).

The technology of Big Data Analytics is used to analyze educational data to improve curriculum and teaching methodologies. This technology monitors how students perform and then provides the teachers with detailed feedback on the various strengths and also weaknesses of students. This helps teachers prepare in a more advanced manner for lessons, thus preparing them for better lessons and, in the long run, enhancing students' learning experience (Singh et al., 2023).

The Internet of Things establishes a leading edge in how various devices and systems around educational settings connect and share data, hence working in a coordinated manner. IoT facilitates the creation of intelligent classrooms that monitor and optimize the learning environment with the help of sensors and connected devices. For instance, class temperature, lighting, and air quality are managed by IoT devices to provide an effective learning environment (Palestina, 2021).

The Internet of Things also allows students to access learning materials and resources from almost anywhere. This technology now makes it possible for students to get into the lesson materials and assignments using any Internet device. In this way, learning becomes flexible and accessible to learners outside the classroom (Pinto & Reis, 2022). Such applications of IoT in education allow students, therefore, to progress at their learning speeds and enable access to educational material at any time and

from anywhere.

Moreover, 'smart' IoT devices help teachers save time and work most conveniently. For example, teachers can use smart boards based on IoT for interactive lesson presentations and get instant student feedback. This made the process of teaching most dynamic and student-centered (Ghavifekr & Yue, 2022).

This may also find an application in school security, where such devices can be deployed to help improve security. For example, intelligent cameras and sensors may be involved in the real-time monitoring and analysis of a situation to ensure that students and staff are safe at all times (Ramírez-Montoya et al., 2021). All these technologies integrate with the system to speed up digital transformation in education, hence offering students effective and efficient learning experiences. Education 4.0 technologies promise a level playing field for equal opportunities and leverage any student's potential to the maximum.

### **Technology Innovations in Inclusion Education**

Inclusion Education 4.0 is more widely accessible and inclusive in content to students with the infusion of digital technologies in learning. Some of the technological innovations make it possible to advance educational mobility and make it possible for students who are disabled to access the learning process. For example, applications such as audiobooks, screen readers, and captioned video players will help visually and deaf students access educational content. Besides, students can access any digital platform from any place at their own convenient time regardless of other commitments (Hamburg & Bucksch, 2016).

Education 4.0 technologies allow a student to receive a personalized learning experience. For example, artificial intelligence and big data analytics are supposed to analyze students' learning styles and needs to recommend customized learning materials or further recommendations. This even allows every student to study independently and through the most effective means. For example, AI-powered learning platforms help in the identification of a student's weak points, thereby providing extra support in such subjects to improve performance (Lutfiani et al., 2021).

The other kinds of technology-based innovations are those that drive the student's motivation and engagement throughout the entire course. AR and VR make these lessons more appealing and lively because of their inherent nature and application. The more attractive the lesson materials, the more accessible students will develop an interest in them, making learning better (Ghosh et al., 2022). Gamification or serious games drive the students to actively participate in the lesson and develop their problem-solving and

analytic thinking capabilities.

### Challenges and Solutions

The wide use of Education 4.0 technologies is underpinned by the availability of digital solid infrastructural background. In most developing and even developed countries, the primary deficit is noted in digital infrastructural settings: poor availability of the internet and the low quality of hardware. For example, Hamburg and Lütgen (2019) point to the fact that the strongly infrastructural-dependent processes of digital transformation affect. Hence, the students from the rural and low-income areas find it hard to access digital resources, thus more inequalities in education. To eliminate such challenges, there should be a shared investment between the government and the private sector to develop digital infrastructure in rural and low-income areas. The investment will have to be on top of the current broadband internet access and the necessary equipment for support, such as hardware.. Design schemes on the provision of tablets, laptops, and internet services on low or no cost to enhance affordability. (Abdul Wahab & Ayub, 2017; Talib, Sunar & Mohamed, 2019; United Nation, 2019).

For Education 4.0 to be a success, educators must have digital skills, among other skills; however, the majority of them possess only basic knowledge and skills, which may not be enough in the integration of the technologies. As a result of that, suitable skills are required of educators so that they can adapt to digital transformation. Besides, some of these educators will resist the change and instead hold on to the former methods, which delay new technologies. There should be regular training plans to improve the competence of educators in digital literacy. This will arm the educator with successful ways of adopting innovation tools, as well as guidelines on how to digitize content for improved preparedness of lessons. Likewise, providing mentors and support mechanisms will make educators more motivated to adopt digital transformation through financial incentives, recognition, and reward programs. Likewise, successful practices of digital education should be set up in the process of mentorship and support mechanisms (Halili, 2019; Hamburg & Lütgen, 2019; Mark et al., 2019; Asatovna, 2023 ).

A long-term sustainable digital transformation in education can only be realized with clear and comprehensive policies. However, many countries have not developed system policies to support this digital style of teaching. Bureaucratic policy frameworks are potential in the management of the processes of transforming digitally to give an ACT, according to Morris (2020). Long-term strategic

planning is necessary in managing digital transformation systems to bring about sustainable digital transformation in education. In most cases, a short-term solution never translates into effectiveness in the long term. Coherent policies must be designed and developed by the governments to support digital transformation at both levels of education. The set policies should aim at increasing access and quality in terms of digital education. Strategic plans that are consistent need to be developed to support digital education in the long term. These aims and objectives should lead to formulating strategies for sustainable and durable solutions for digital education (Abdul Wahab & Ayub, 2017; United Nations, 2019).

### CONCLUSION

Though Education 4.0 is posited to be a flexible, student-centered learning paradigm supported by the integration of various digital technologies, inclusive education is at the heart of ensuring that no student is left behind and that all students involved are catered for without any partiality. Education 4.0 is centered around the blend of augmented reality, virtual reality, artificial intelligence, the Internet of Things, and big data analytics to devise educational processes that would be a lot more interactive and effective, thus increasing student engagement and motivation. For instance, in Special education, the learning processes can easily be affected and resultingly impacted through the technology that makes it accessible and effective owing to the customized learning materials and experiences designed as per the learning needs of each student. Another related area is policy on building educator capacity in digital skills and inclusive policy regarding the deficits in digital infrastructures. It is thus of seminal interest that, in the process of enhancing digital infrastructures, the public and private sectors must cooperate within rural and low-income areas, secure educators who are willing to be transformed with digital training programs, be in harmony, and develop policy that supports digital transformation in education. Widespread and effective implementation of the Education 4.0 technology will arise with the capacities and potentials of every student individually to the maximum extent, equipping them with 21st-century skills. These are, at last, what Education 4.0 and inclusive education wrestle to do in the harness of digital transformation in education, complete of promises. With the effective use of such technologies, it shall enhance equality and accessibility, thus affording every learner a chance to maximize potential. Going forward, digital technologies are to be integrated into education to advance quality and inclusiveness in education through dynamic, interactive, and personalized learning opportunities for all.

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