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# **Research Article**

# SOME ISSUES REGARDING THE PROVISION OF PUBLIC SERVICES IN THE FIELD OF MIGRATION AND CITIZENSHIP REGULATION IN UZBEKISTAN

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### **ABSTRACT**

In this article, when studying public services, they are divided into types based on their characteristics, reforms, analysis of the opinions of scientists conducting scientific research on this topic, as well as the essence of the activity of organizing public services.

#### **KEYWORDS**

Migration, naturalization, public service, traditional and electronic appeal, appeals of individuals and legal entities.

### INTRODUCTION

By the 21st century, increasing the responsibility of public administration bodies and digitizing the sector in the processes related to the provision of public services to the population has become an urgent issue. Uzbekistan dropped 6 places in the July 2020 ranking of the UN e-government development level and took 87th place among 193 countries. According to the results of the rating, which is published every two

years, despite the slow development of the infrastructure, the provision of online services in Uzbekistan has improved. It is of particular importance that the development of the "Electronic Government" system, the increase of the share of electronic public services to 100% and the elimination of bureaucracy" are the 9th goals of the "New Development Strategy of Uzbekistan for 2022-2026" signed by the head of

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state. Public service provision is a rapidly developing field in New Uzbekistan, and the public service provision of internal affairs bodies in the field of migration and citizenship registration is one of them. A scientist who conducted research in this direction, N.Sh. According to Saidgazieva, increasing the effectiveness of public service in this regard should be one of the goals of the country's strategic reform. Scientists who conducted some research in this direction, Dj.Kh. Yuldashev, M.Dz. Botaev and A.A. In Khudoyberdiev's point of view, it is proposed to introduce simplified mechanisms in order to automate the passport and visa system and create convenience for the population. In Appendix 1 of the Decision No. 136 of the Ministry of Justice of the Republic of Uzbekistan under the President of the Republic of Uzbekistan dated July 31, 2019 "On Approval of the Single Register of State Services" the "Single Register of State Services" is approved and shown to the population of the Ministry of Internal Affairs 55 a list of types of public services is given, which are carried out by the following sectoral services. The migration and citizenship registration units of the Internal Affairs Agency under review provide 19 types of public services:

In the process of research, the classification of public services (divided into groups, types) of the Internal Affairs Agency helps to better understand the essence of providing public services in the field of migration and citizenship, and to more clearly demonstrate its role in the development of society and the state. This is based on the specific features of the provided services, subjects, application forms and submitted documents, of course. According to the forms of appeals based on the Law "On Appeals of Natural and Legal Entities", we can divide the state services provided by the Internal Affairs Agency in the field of migration and citizenship registration into 2 types:

traditional;

electron.

traditional (applicant (representative of a natural person or legal entity) writes a written application directly to the state body;

electronic (with the exception of verbal appeals issued in real time using information and communication technologies, including appeals posted on the official website of a state body, organization, given in a specified manner by means of information and communication technologies.[6]

According to the category of entities applying for the use of public services in the field of migration and public services to internal affairs bodies:

Physical person;

Legal entity.

Physical person (citizens of the Republic of Uzbekistan, citizens of other countries, as well as stateless persons are understood. A legal entity (which has separate property in its own property, business management or operational management and is responsible for its obligations with this property, can acquire property or personal property rights on its own behalf and can exercise them, can fulfill obligations in court is an organization that can be a claimant and be liable. It is appropriate to divide the Internal Affairs Body into the following categories according to the content of the documents provided as a result of the provision of state services in the field of migration and citizenship registration:

identity documents;

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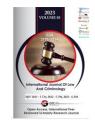












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documents providing information about the person's residential address:

a document for inviting guests from abroad;

Visa for entering and staying in the Republic of Uzbekistan:

documents issued in civil matters.

In accordance with the legislation of the Republic of Uzbekistan, the passport of a citizen of the Republic of Uzbekistan, identification ID card, identification card of a foreign citizen and a stateless person

ID cards are considered identity documents.

In accordance with the new version of the Law of the Republic of Uzbekistan "On Citizenship of the Republic of Uzbekistan" adopted on March 13, 2020, identity documents are mainly documents confirming citizenship, passport, identification card of a citizen of the Republic of Uzbekistan or another document proving citizenship of the Republic of Uzbekistan.

recorded as document.A passport or other type of identity document is the main tool that allows a person to exercise his subjective rights and freedoms within the framework of the state and society. Dj.X. Yuldashev proposed the draft law "On identity documents of the Republic of Uzbekistan" in the results of his research on this issue and commented on identity documents as follows: a document prepared for the purpose of identification of a person according to a specified model, containing information about the personal data of a natural person, defining the identity and status of the owner. [Therefore, it is appropriate to regulate identity documents with legal documents. In our opinion, taking into account the specific features of the dalt services in the field of migration and

citizenship registration, the study of the above types will serve to better study and improve it.

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